

PERSON SPECIFICATION Admissions Co-ordinator Vacancy Ref: N1466

| Criteria | Essential/ Desirable | Application Form / Supporting Statements/ Interview * |
|---|-------------------------|---|
| Experience of using a range of standard office ICT applications, with the ability to learn new software applications | Essential | Application Form |
| Experience of administrative processes in a relevant environment | Essential | Supporting statements/ Interview |
| Experience of prioritising workload to meet competing deadlines, with close attention to detail and a high level of accuracy in all areas of work | Essential | Supporting Statements/ Interview |
| Experience of dealing with a range of customer queries/concerns in a professional manner | Essential | Supporting Statements/ Interview |
| Ability to work effectively as part of a team and have a flexible approach to work | Essential | Application Form/ Supporting Statements/ Interview |
| Excellent communication skills, face-to-face, and in electronic, telephone and written form | Essential | Application Form/ Supporting Statements/ Interview |
| Experience of handling confidential information and knowledge of Data Protection legislation | Desirable | Supporting Statements |

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- Application Form assessed against the application form, curriculum vitae and letter of support. Applicants will not be asked to answer a specific supporting statement. Normally used to evaluate factual evidence eg award of a qualification. Will be "scored" as part of the shortlisting process.
- **Supporting Statements** applicants are asked to provide a statement to demonstrate how they meet the criteria. The response will be "scored" as part of the shortlisting process.
- **Interview** assessed during the interview process by either competency based interview questions, tests, presentation etc.